



**WHSR / TSA SENIOR INDUSTRY FORUM SERIES:  
OFFICE OF SECURITY CAPABILITIES ENGAGEMENT GROUP**

**IMPROVING RELIABILITY & SERVICE LIFE FOCUS GROUP  
MEETING REPORT  
DECEMBER 13, 2013**

The Washington Homeland Security Roundtable (WHSR) hosted the fifth TSA Office of Security Capabilities (OSC) Improving Reliability and Service Life Focus Group meeting on December 13, 2013. Participants attending the meeting consisted of representatives from industry, WHSR, and TSA.

The purpose of this meeting was to look at current data points TSA is working with related to downtime, failure rates, and useful life. The centerpiece of the discussion was a mock Work Breakdown Structure (WBS) with up to 32 potential components that could be used in useful life analyses, and a three year timeline for implementation.

The group began by discussing the business processes needed to effectively implement and maintain the WBS to get meaningful results. One section of the WBS outlined a strategic planning implementation period during which program drivers would collect data in preparation for an Integrated Project Team (IPT) kickoff within the first quarter of the year. An IPT would consist of both internal and external stakeholders.



Other essential pieces of the WBS would be a resource allocation plan, along with industry engagement metrics, and maintenance implementation. A key goal of the whole process is to ensure TSA is achieving the desired capability it needs for successful screening of baggage and passengers.

The group wrapped up the high level discussion with a goal to look into whether or not sample data could be analyzed at the next meeting. The consensus was that it could be possible as long as the data was organized by technology, rather than by product so as to protect proprietary information.

The next meeting of the Improving Reliability and Service Life Focus group will be on January 30, 2014.